



Certificate no.

Date of issue:

Date of expiry:

THIS IS TO CERTIFY THAT

has been audited by TEC Quality on behalf of the TEC Services Association (TSA) and is compliant with the following modules and scope of the TSA **Quality Standards Framework**

**STANDARDS MODULES**

User & Service Experience	Workforce
User Safety	Business Continuity
Effectiveness of Service	Ethics
Information Governance	Performance & Contract Management
Partnership Working & Integrated Services	Continuous Improvement & Innovation

**SERVICE DELIVERY MODULES**

**Certified for and on behalf of TEC Quality**

*David Pearson*

Sir David Pearson, CBE • Chair • TEC Quality Ltd